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# SYSTEMS REFERENCE DELIVERABLE



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**Smart cities – City service continuity –  
Part 2: Implementation guideline and city service cases**

INTERNATIONAL  
ELECTROTECHNICAL  
COMMISSION

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**SMART CITIES – CITY SERVICE CONTINUITY –****Part 2: Implementation guideline and city service cases**

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Full information on the voting for its approval can be found in the report on voting indicated in the above table.

The language used for the development of this Systems Reference Deliverable is English.

This document was drafted in accordance with ISO/IEC Directives, Part 2, and developed in accordance with ISO/IEC Directives, Part 1 and ISO/IEC Directives, IEC Supplement, available at [www.iec.ch/members\\_experts/refdocs](http://www.iec.ch/members_experts/refdocs). The main document types developed by IEC are described in greater detail at [www.iec.ch/publications](http://www.iec.ch/publications).

A list of all parts in the IEC 63152 series, published under the general title *Smart cities – City service continuity against disasters*, can be found on the IEC website.

The committee has decided that the contents of this document will remain unchanged until the stability date indicated on the IEC website under [webstore.iec.ch](http://webstore.iec.ch) in the data related to the specific document. At this date, the document will be

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## INTRODUCTION

### 0.1 General

It is important that organizations providing services are able to develop and implement preparedness measures to maintain and restore required services in the event of a disaster.

Because many of the services depend on electricity, an electricity continuity plan (ECP) and an electricity continuity system (ECS) can help maintain and restore necessary services in power failure that is caused by a disaster. IEC 63152 describes the concept and minimum requirements of ECP and ECS based on a business continuity plan (BCP).

However, depending on the type, degree, and quality of services, there are various ways to respond to disasters, and ECP and ECS cannot be created in the same way.

This document is designed to serve as a guideline for the design of basic parts by showing the process and points to be noted in the preparation of ECP and ECS for power outages based on normal service.

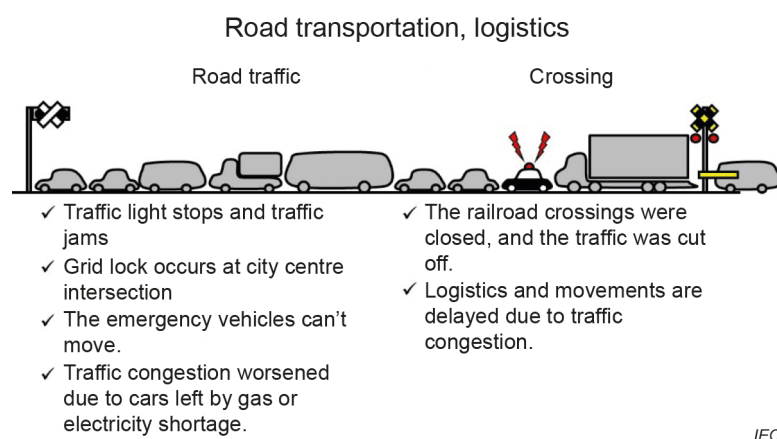
It is assumed that ECP and ECS will be useful to urban developers, urban operators, public service providers, disaster managers and system integrators, and manufacturers of systems related equipment and facilities.

### 0.2 Why ECP and ECS are needed

Services in cities are not just public services. There are a lot of different types of services and service users such as residential services, transportation services, medical services, manufacturing services, etc. These services are also composed of various services.

Electricity is a very important resource to provide these services. Physical damage can be unavoidable due to a disaster, but even in areas not directly affected physically, the power disruption affects the surrounding areas, making it impossible to maintain normal services.

For example, what about the transportation system when there is a blackout due to a disaster?



**Figure 1 – Impact of power outage in traffic**

During normal times, traffic signals display instructions regularly, and the traffic centre can control traffic signals based on traffic volume sensor information.

As shown in Figure 1, a power failure causes traffic jams in many places because traffic lights cannot display instructions. In that case, the traffic centre will not be able to grasp the traffic jam situation and will not be able to give appropriate instructions to emergency vehicles. Of course, the distribution will be delayed due to the traffic jam. Also, if the signal display disappears, there can be many accidents. (See Annex A for more examples.)

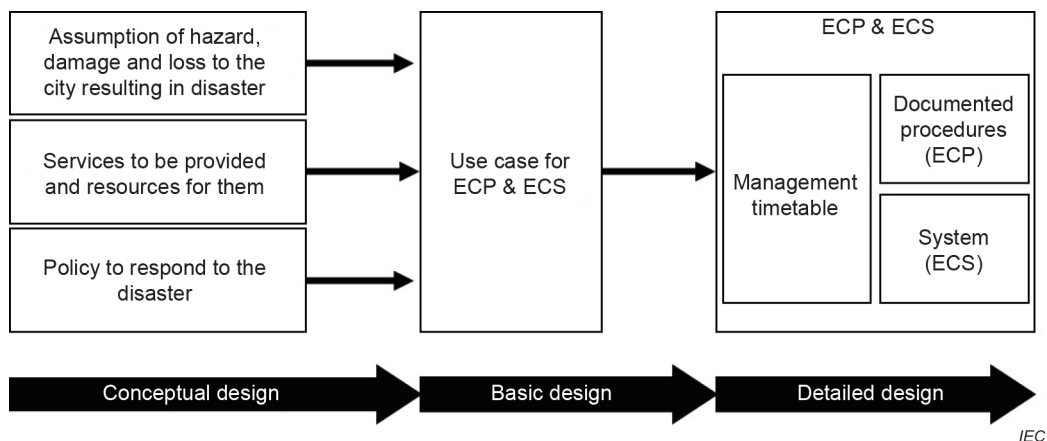
It would be helpful to have a system (ECS) in place to back up the power supply to important traffic signals, traffic sensors, etc., and to plan (ECP) activities to minimize the adverse effects on traffic with the minimum necessary information in the event of a power failure.

In addition, ECP and ECS cannot be used effectively if users are not familiar with them. It is important to conduct regular training to familiarize users with ECP and ECS. Furthermore, small power outages can be opportunities to check the effectiveness of ECP and ECS as well as identify points for improvements.

**0.3 How to develop ECP and ECS using this document**

With this in mind, this document shows as much as possible what should be considered when continuing service in the event of a power failure.

Here is how to develop the core ECP and ECS (See Figure 2).



**Figure 2 – Design flow image of ECP and ECS**

First of all, a conceptual design is performed while clarifying the following points:

- assumption of disaster and level of damage to the city and to the organization;
- all services provided in the organization in normal time;
- policy and intention regarding what service and what level of service needs to be secured at the time of disaster.

Next, use cases for establishing ECP and ECS are described using templates to match the conceptual design, and basic requirements are summarized in the description as a basic design.

Finally, in the detailed design, the basic design is described in detail in the management timetable to clarify the overall picture of the disaster response, and then the ECP document is prepared and the ECS is designed.

**0.4 What is the benefit?**

There are many benefits to ECP and ECS, in addition to maintaining a certain level of service after a disaster. They include the following.



- Increase of the likelihood of early recovery.

The implementation of ECP and ECS not only ensures that basic services are maintained for a period of time after a disaster, but also increases the likelihood of early recovery.

If ECP and ECS maintain basic services during a power outage, they reduce the burden of responding to services that need to be restored after a power outage. In addition, they will reserve the capacity to create scenarios and preparation for the recovery during the power outage.
  - ECP and ECS collaboration across multiple services.

By considering ECP and ECS for each of the important services, and by understanding and coordinating the measures related among them, we can expand what can be covered by multiple ECP and ECS.

As a result, we will be able to cover more facilities, more areas, and even apply them to the supply chain.

If these efforts are accumulated, it will become possible to build cities that can respond to a variety of power outages, not just in times of disaster.
  - Preparation and application for multiple disasters response (e.g. coronavirus + earthquake).

Sometimes multiple disasters occur at the same time. For example, an earthquake can occur where an infectious disease, such as a coronavirus, is widespread.

ECP controls human activity and ECS controls systems. When disasters are compounded in this way, staff shortages also need to be addressed. Several additional measures can be needed to identify gaps in staff and maintain ECP and ECS.

The effectiveness of ECP and ECS can be enhanced by considering them in various disaster situations.
- It is expected that the use of this document will enable many service providers to aim for more effective and advanced disaster response.

## **SMART CITIES – CITY SERVICE CONTINUITY –**

### **Part 2: Implementation guideline and city service cases**

#### **1 Scope**

This part of IEC 63152, which is a Systems Reference Deliverable, provides design guidelines for implementation of city service continuity (CSC) specified in IEC 63152 and includes city service cases for various target organizations (municipality, town developer, building administrator, etc.). The city service cases to be included are not only for emergency use but also for normal time use.

#### **2 Normative references**

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 63152, *Smart cities – City service continuity against disasters – The role of the electrical supply*